



Head Office

121 McKimmies Road,
Bundoora, Victoria 3083
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Viewbank College

1 Warren Rd
Viewbank VIC 3084

July 24, 2017

Dear Viewbank College

I am writing to you to seek your school's support to assist both Dyson's and Public Transport Victoria (PTV) in ensuring all students are aware of their responsibilities when travelling on our services.

It is important that all students travel with a valid myki, and that their myki is touched on and off during every trip. This includes students who use a six-monthly or yearly pass. Myki usage data is vital in determining loading levels and information on frequently used stops. This ensures that we can continue to provide appropriate service levels to your school.

Moreover, it is a PTV requirement that all students travel with a valid myki. Students caught fare evading risk receiving a \$79 infringement. If our drivers observe a large number of students not touching on their myki, it may become necessary to request PTV Authorised Officers to visit our services and assist students with boarding.

Please be assured that Dyson's are committed to working with your school to ensure students travel safely on our services and to ensure the long term future of our school services funded through the correct use of the ticketing system. We would appreciate your support in this matter and suggest that the above information be provided to the school community.

I have also attached a copy of how to travel on buses safely. It would be great if this information is distributed to the students to ensure they have a safe journey on buses.

Regards

Paul Giusti
Group Service Deliver Manager

Depots

120 McMillan Street,
Bairnsdale, Victoria 3875
Telephone: 03 5152 1711
Facsimile: 03 5152 1700

22 Bourke Street,
Kyneton, Victoria 3444
Telephone: 03 5422 1634
Facsimile: 03 5422 1063

19 Graham Street,
Moama, New South Wales 2731
Telephone: 03 5480 2139
Facsimile: 03 5482 5085

889 High Street,
Reservoir, Victoria 3073
Telephone: 03 9470 3355
Facsimile: 03 9471 0728

18-20 Moloney Drive,
Wodonga, Victoria 3690
Telephone: 02 6056 3100
Facsimile: 02 6056 1623

18/32 Osboldstone Road,
Wangaratta, Victoria 3677
Telephone: 03 5722 1843
Facsimile: 03 5721 9219

5 Fordyce St,
Shepparton, Victoria 3630
Telephone: 03 5831 2150
Facsimile: 03 5831 5334



ONBOARD SAFETY

How to be a good passenger

- Be respectful to bus drivers and don't distract them while they are driving - they have an important job to drive the bus safely.
- If you see something wrong, say something to the driver or call the police.
- Ensure people with special needs can access the priority area.
- When the bus is crowded please move towards the rear.
- Offer your seat to someone that needs it more than you do.
- If there's a seatbelt, wear it - it's the law.
- Safely store your bags to reduce trip hazards.

BUS SAFETY - A SHARED RESPONSIBILITY.



LOCAL BUS SERVICES

Buses are essential transport for many people who want to access local services and social activities. Many bus passengers are also our most vulnerable citizens.

If you're a passenger who has special needs:

- Please ask the driver for help.
- Make your way to the priority seating area by using the handrails.
- Use the stop button and wait for the bus to stop before standing and moving to the exit.
- Use the handrails to help you get off the bus safely.

Passengers should:

- Always offer the priority area when someone with special needs requires it.
- Assist if you see someone who needs help or notify the bus driver.

BUS SAFETY - A SHARED RESPONSIBILITY.



OTHER RESOURCES AND PARTNER ACKNOWLEDGEMENTS

BUS SAFETY VICTORIA

Bus Safety Victoria is a branch of Transport Safety Victoria - the State's safety regulator of public transport.

Web: transportsafety.vic.gov.au/bus
Ph: 1800 223 022 option 2
Email: info@transportsafety.vic.gov.au

BUS ASSOCIATION VICTORIA (BUSVIC)

Bus Association Victoria Inc is the voluntary professional association for Victoria's accredited route, school, tour and charter and registered bus and coach operators.

Web: busvic.asn.au
Ph: 03 9645 3000
Email: buses@busvic.asn.au

PUBLIC TRANSPORT VICTORIA ptv.vic.gov.au

V/LINE vline.com.au

VICROADS

vicroads.vic.gov.au/safety-and-road-rules

TRANSPORT WORKERS UNION twu.asn.au

DEPARTMENT OF EDUCATION AND TRAINING
education.vic.gov.au

PUBLIC TRANSPORT USERS ASSOCIATION
ptua.org.au

VICTORIAN COMMUNITY TRANSPORT ASSOCIATION
vcta.org.au

VICTORIA POLICE police.vic.gov.au

TRANSPORT ACCIDENT COMMISSION
tac.vic.gov.au

PUBLIC TRANSPORT OMBUDSMAN
ptovic.com.au



BUS SAFETY

A SHARED RESPONSIBILITY

Bus Safety Week | May 1-5, 2017

BUS SAFETY... What's YOUR responsibility?

Are you a good bus passenger?

Do you travel to school by bus?

Do you use local bus services?

Are you following the road sharing rules?

Are you chartering a tour bus?

www.bussafetyweek.com.au



BUS SAFETY

Safety regulator Transport Safety Victoria, alongside bus operators, bus safety workers, manufacturers and the State Government are committed to achieving safe bus transport for the benefit of all Victorians.

Under the Bus Safety Act 2009 (Vic), bus operators are required to be:

Accredited if they are providing a commercial bus service or a local bus service.

OR

Registered if they are providing a commercial mini-bus service or a community and private bus service.

Accredited bus operators must have comprehensive safety and risk management systems in place which are assessed and audited by TSV. This provides for safe bus passenger transport for everyone.

To continually improve bus safety we ask that you please play your part too.

BUS SAFETY - A SHARED RESPONSIBILITY.



SHARED ROADS

When you're driving, give way to a bus merging into traffic - it's not just courtesy, it's the law. It helps keep you and others safe and helps the bus driver keep to the timetable.

Remember that buses are large vehicles that can't stop quickly. All road users (drivers, pedestrians, cyclists) need to allow buses ample space and time for braking. Sudden stops can sometimes cause passengers to fall and injure themselves. You, or someone important to you, might be the bus passenger affected by sudden braking.

Leave dedicated bus lanes clear for buses only.

You may drive in a bus lane for a distance of up to 100 metres if you are:

- Entering or leaving a road.
- Entering a part of the road from a service road, a road shoulder or an emergency stopping lane.
- Overtaking a vehicle that is making a u-turn from the centre of the road or giving a right turn signal.
- Entering a marked lane, or a part of the road where there is room for a line of traffic (other than motorbikes, bicycles, motorised wheelchairs or animals).

Do not park in bus zones, bus stops or other parking signed for buses. When car drivers do, it causes safety issues for the passengers and other vehicles on the road.

BUS SAFETY - A SHARED RESPONSIBILITY.



Did you know?

Bus Driver Appreciation Day is on 4 May.

Why not say hi and thanks to your fabulous bus driver!

bussafetyweek.com.au



SAFE SCHOOL BUS TRAVEL

For students

- Stand well back from the road and don't push and shove when waiting for the school bus.
- Only approach the kerb once the school bus completely stops.
- While on board sit down and hold on.
- If the bus has seatbelts you must wear them at all times.
- Be aware that your noise levels and behaviour could distract the driver.
- When leaving the bus never cross the road until the bus has moved away and you can clearly see all road traffic.
- Remove your headphones and ignore your mobile phone so that you can be fully aware of your surroundings.

For parents

- Try to park on the same side of the road as the school bus stop so your child doesn't have to cross the road. Remember many school bus stops are located on roads that have 80/100 km speed limits.

For car drivers

- Slow down and watch for students when you see a school bus has stopped.

BUS SAFETY - A SHARED RESPONSIBILITY.



TOUR AND CHARTER

If you charter a bus, you should ensure you engage a bus operator who is either accredited or registered, to provide those charter services.

Accredited bus operators will have comprehensive safety and risk management systems in place which are assessed and audited by TSV. This provides peace of mind to all bus passengers.

If you are hiring a bus to drive yourself, you must ensure you operate that bus in accordance with the Bus Safety Act. Depending on how you intend to use the bus, you may need to be accredited or registered as a bus operator. It is your responsibility to find out if these requirements apply to you.

If you are unsure about your responsibility under the BSA please contact Transport Safety Victoria on 1800 223 022 option 2 or visit the website

transportsafety.vic.gov.au/bus

BUS SAFETY - A SHARED RESPONSIBILITY.